

## Owners Survey Results April, 2014

Thanks for the great response to the survey. We had 80 surveys returned (response rate-69%). We had interest in all the committees and are ready to get to work!

### Question 1 on satisfaction of outside appearance

YES 48 NO 17

#### Sample of comments:

- Landscaping, Landscaping, Landscaping!
- Better lighting at front doors
- Reconfigure handrails, both side of outside stairs
- Resurface fire lane
- Benches in garden
- Landscaping and plantings should mirror rental buildings
- Better holiday decorations

### Question 2 on satisfaction of inside appearance

YES 37 NO 25

#### Sample of comments:

- Update interiors
- New carpeting
- Paint hallways, ceilings, doors and trim
- Better lighting
- Less institutional looking
- Paint inside of elevators
- New elevator flooring
- Paint garbage chute rooms
- Smoke smells in hallways
- Ventilation for smoking odors

### Questions 3 and 4 regarding Braeside and current property manager

Range 1 to 10

Braeside – 6.7

Property manager – 6.4

Question 5 regarding Zbigniew's service

Range 1 to 10 – 9.7

Question 6 regarding satisfaction of current security

YES 64 NO 11

Question 7 regarding alarm system use

Never 46 Often 15 Sometimes 14

Question 8 regarding preferred methods of communication

Email 53

Website 28

Info left @ door 54

Bulletin board 67

Question 9 regarding computer and/or smart phone access

YES 66 NO 14

Usage of recreational facilities

	YES	NO
Exercise room	37	33
Tennis courts	8	54
Community room	15	44
Swimming pool	41	29

Thanks again for the great response.