

DEMOGRAPHIC INFORMATION

Building: 2000 Chestnut 2020 Chestnut

Owner / Renter: owner renter

How long have you lived at Valley Lo Towers I:

less than 5 years less than 10 years less than 20 years 20 years or more

GENERAL SATISFACTION QUESTIONS

How would you rate the overall appearance, quality, and maintenance of:

	unacceptable	acceptable	good	excellent	no opinion
our landscaping	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
exteriors of our buildings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
interiors of our buildings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
our fire lane	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
our gazebo	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

BRAESIDE MANAGEMENT

How would you rate the overall performance of Braeside Management?

unacceptable acceptable good excellent no opinion

How would you rate management performance in each of the following specific areas:

	unacceptable	acceptable	good	excellent	no opinion
knowledge	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
communication	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
responsiveness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
accessibility	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Any additional comments and/or suggestions regarding Braeside Management?

BOARD OF DIRECTORS

How would you rate the overall performance of Condominium Board of Directors?

unacceptable acceptable good excellent no opinion

How would you rate board performance in each of the following specific areas:

	unacceptable	acceptable	good	excellent	no opinion
knowledge	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
communication	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
responsiveness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
accessibility	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Any additional comments and/or suggestions regarding Board of Directors?

APEX LANDSCAPING

How would you rate the overall performance of Apex Landscaping?

unacceptable acceptable good excellent no opinion

How would you rate Apex Landscaping performance in each of the following specific areas:

	unacceptable	acceptable	good	excellent	no opinion
Chestnut Ave Entrance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Front Entrances	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Shrubbery (north side)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Shrubbery (south side)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lawn Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tree Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Any additional comments and/or suggestions regarding Apex Landscaping?

EREL'S JANITORIAL SERVICE

How would you rate the overall performance of Erel's Janitorial Service?

radio buttons for unacceptable, acceptable, good, excellent, no opinion

How would you rate Erel's Janitorial Service performance in each of the following specific areas:

Table with 5 columns (unacceptable, acceptable, good, excellent, no opinion) and 7 rows (Front Entrances / Lobbies, Garage Lobbies, Hallways / Vacuuming, Exercise Room (2000), Social Room (2020), Kitchen Stairwells, Public Stairwells)

Any additional comments and/or suggestions regarding Erel's Janitorial Service?

GROOT GARBAGE DISPOSAL

How would you rate the overall performance of Groot Garbage Disposal?

radio buttons for unacceptable, acceptable, good, excellent, no opinion

How would you rate Groot Garbage Disposal performance in each of the following specific areas:

Table with 5 columns (unacceptable, acceptable, good, excellent, no opinion) and 3 rows (Service As Scheduled, Disruption to Residents, Damage to Surroundings)

Any additional comments and/or suggestions regarding Groot Garbage Disposal?

MISCELLANEOUS ITEMS

How would you describe the **noise levels** from the following sources?

	normal	mildly disruptive	very disruptive	no opinion
Neighbors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Garage Doors (opening/closing)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Contractors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Deliveries	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How often do you **attend meetings** of the Board of Directors (per year)?

5 or 6
 3 or 4
 1 or 2
 do not attend

Have you read the following **documents**?

Valley Lo Towers By-Laws YES NO
 Valley Lo Towers Rules and Regulations YES NO

How often do you **utilize** the following resources?

	seldom	often	quite often
announcements (mail room)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
bulletin boards (garage lobby)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
web site	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
exercise room (2000)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
social room (2020)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
gazebo	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
clubhouse (rental)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
swimming pool	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
tennis court	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
bocce ball	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
bean bag toss	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
outdoor grills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Valley Lo Towers I Condominium

Survey

The Board of Directors has several **commissions** for resident participation and feedback. Would you be interested in serving on one or more of them?

	YES	NO	MAYBE
By-Laws / Rules & Regulations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Communications / Owner Involvement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Finance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Landscaping	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Maintenance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Social / Welcome	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

What is your opinion of **security** in each of the following areas?

	excellent	adequate	substandard	unsafe
Front Entrance / Lobby	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hallways	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public Stairwells	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Kitchen Stairwells	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Garage Doors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Garage Lobby	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Have you installed a security system *in your unit*?

YES	<input type="radio"/>	NO	<input type="radio"/>	NO RESPONSE	<input type="radio"/>
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CONCLUDING COMMENTS

What aspect of living at Valley Lo Towers I Condominiums do you *like the most*?

Is there any aspect of living at Valley Lo Towers I Condominiums you would *most like to see changed*?

Are there any issues that you feel have not been addressed in this survey? Are there any additional comments you would like to share?

THANK YOU VERY MUCH
FOR TAKING THE TIME
TO COMPLETE THIS SURVEY.

Completed survey should be returned in a sealed envelope
with your signature and condo address on the outside.

This survey will be considered confidential.

No identifying marks or information should appear within the survey itself.

Completed surveys may be returned to any of the seven member on the Board of Directors.

Please return no later than: **January ??, 2020.**